



# Chris Moore – Associate Partner Precipio, LLC



## Background

Chris is a portfolio, program and senior project manager with over 20 years of experience in service, production, government, and military industries. He has served in a variety of senior technical and management roles. He is an effective leader, trusted advisor, business and process improvement agent, educator, and coach. He has achieved consulting excellence in software development and engineering, quality management and engineering, strategic and action planning, auditing, and business process improvement. Chris brings energy, technical expertise and bodies of knowledge, focus, teamwork, and adaptability to produce strong, measurable client value.

### Education:

- M.S. Systems Management, University of Southern California
- B.S. General Engineering/History, U.S. Air Force Academy
- Certified Project Management Professional, Software Quality Engineer, Quality Auditor, Manager of Quality/Organizational Performance Excellence, and Quality Engineer

## Functional Expertise

- Portfolio Selection, Program and Project Management
- Industrial Engineering, Organizational Assessment, Staffing, Right-sizing, Out-sourcing
- Quality Systems, Business Process Improvement/ Reengineering
- Balanced Scorecard, Performance Measures, Quantitative Analysis
- Auditing and Corrective Action
- Strategic and Action Planning
- Software Development Quality
- Business Operations
- Training/Facilitation

## Industry Experience

- Government Services
- Software Development and Quality Assurance
- Quality Assessment and Improvement for Small and Large Government, Healthcare, Education, Manufacturing and Services Organizations
- Disaster Response/Crisis Action
- Military Operations and Management

## Relevant Experience

### ***Small Business and Independent Contractor Consulting:***

- CA Public Utilities Commission geographic information system and network installation project manager, developed project plan, and schedule, drove progress and reported status for \$500K initiative to improve reliability, performance, security, and other IT services.
- CA Secretary of State VoteCal statewide voter registration project quality assurance manager, developed quality assurance plan, project performance measures and software development metrics.
- CA Emergency Management Agency Resource Information Management System business process reengineering senior quality assurance consultant, identified key processes for improvement, developed roadmap to implement recommendations over four years.
- Healthcare insurance and claims IT portfolio and senior project manager, evaluated commercial portfolio management software selected from Gartner Group’s “top quadrant,” documented assessment and recommended solution to senior management.

### ***Medium and Large Business Project Management***

- Senior PM, managed multiple government projects to improve processes, develop systems and change cultures.
- Project Management Office (PMO) lead and PM, developed office and protocols, hired internal and contract PMs, managed legacy system replacement project rated “Best of California ...,” supervised nationwide corporate telecom system replacement.
- Project manager, senior technical lead, quality assurance auditor and business analyst, played key software development or reengineering roles on California’s largest, \$MM statewide projects, assessed performance and developed improvement action plans.

### ***U.S. Air Force***

- Director of Industrial Engineering, Quality and Plans, assessed organizational structure, processes, and staffing requirements and recommended reorganization, right-sizing and outsourcing options. Developed strategic and action plans for organizations of 12K staff with 30+ business units.
- Crisis Action Team Chief, responded to world-wide, fast-reaction, high-visibility peacetime and wartime manning and logistics requirements.
- Inspector General, developed corporate wide quality management approach, performed assessments and developed corrective action plans, investigated claims of fraud, waste, abuse and human resources complaints.